

## Building

Old	New		
105	100	BP	Initial Erosion Control
100	105	BP	Follow Up Erosion Control
125	110	BP	Walks, Drives, Patios
126	115	BP	Walks
n/a	120	BP	Brick Ties
131	125	BP	Pre Stucco
128	130	BP	Approaches
153	135	BP	Piers
113	140	BP	Tilt Wall Forms
140	145	BP	Beam
110	150	BP	Foundation
115	155	BP	Framing
120	160	BP	Bldg Frame / Elect Rough
107	165	BP	Firewall
130	170	BP	Brick Ties / Pre Stucco
145	175	BP	Fireplace
150	180	BP	Final Bldg / Elect
151	190	BP	Final Inspection

## Electrical

200	200	EP	Temporary Pole
230	210	EP	Clean & Show
241	220	EP	Elect Meter
220	230	EP	Elect Underground
240	240	EP	Elect / Gas Meters
210	250	EP	Service Change
205	260	EP	Rough In
225	270	EP	Ceiling Cover
235	290	EP	Final Inspection

## Plumbing

300	300	PP	Rough / Sewer / Water / Gas
331	305	PP	Gas Meter
345	310	PP	Grease Trap
305	315	PP	Ground / Rough
303	320	PP	Gas Underground
301	330	PP	Water
335	340	PP	Sewer
361	350	PP	Water Heater
n/a	360	PP	Top Out / Mech Rough
320	365	PP	Top Out
330	370	PP	Gas
350	380	PP	Final Plumb / HVAC
340	390	PP	Final Inspection

## Mechanical

Old	New		
400	400	MP	Rough In
402	410	MP	Mechanical Duct
405	420	MP	Grease Duct / Hood Rough
410	490	MP	Final Inspection

## Pool

500	500	POOL	Belly / Steel / Ground
220	510	POOL	Elect Underground
515	520	POOL	Gas Underground
520	530	POOL	Gas
525	540	POOL	P-Trap
505	550	POOL	Deck
510	560	POOL	Pre Plaster
530	590	POOL	Final Inspection

## Sign

710	600	SIGN	Sign Rough
701	610	SIGN	Sign Piers
702	620	SIGN	Sign Foundation
700	690	SIGN	Final Inspection

## Wall

710	700	WALL	Wall / Fence Rough
n/a	710	WALL	Wall / Fence Piers
735	720	WALL	Wall / Fence Foundation
705	790	WALL	Final Inspection

## Miscellaneous

600	800	MISC	Occupancy Inspection
n/a	900	MISC	Courtesy Inspection
n/a	999	MISC	Flood Plain Toggle

## Fire Department

FP	FP1	FIRE	Fire Underground Plans
FP	FP2	FIRE	Fire Overhead Plans
FP	FP3	FIRE	Fire Alarm Plans
FP	FP4	FIRE	Fire Hood Protection Plans
106	FP5	FIRE	Fire Lane Acceptance

***FP Inspections to be scheduled by Fire Dept. upon receipt of required plans.***



## BUILDING INSPECTIONS DEPARTMENT

***Voice Permits™  
IVR User's Guide***

with  
**Cross Reference  
to Old Inspection Codes**

**(972) 547-7460**

Call the automated ***Voice Permits™***  
IVR System  
for all your Building Inspection  
Services 24-hours a Day

**221 N. Tennessee St.  
McKinney, TX 75069**  
<http://www.mckinneytexas.org>

*Effective October 16, 2017*

## Welcome to Voice Permits™

In an ongoing commitment to improve customer service, your building department has installed an updated Interactive Voice Response System for inspections, 24 hours a day, 7 days a week!

**Voice Permits™ Line**  
**(972) 547-7460**

**Schedule Inspections**  
**Cancel Inspections**  
**Retrieve Inspection Results**

You will be prompted through the entire process. Press [\*] at any time for more information.

### Before Calling You Will Need:

1. A Touch-Tone Phone
2. A Permit with its unique Phone Access Code – *listed on your permit*
3. A 3-digit Inspection Code – *listed on your permit.*

### Choose From the Following Options:

Press [1] Schedule an Inspection  
Press [2] Cancel an Inspection  
Press [3] Obtain Inspection Results  
Press [0] Transfer to Staff  
Press [\*] Listen to General Information

The **Voice Permits™** system will prompt you through the steps below during your call. You may perform multiple transactions during each call. At the end of the call you will be issued a confirmation number. We recommend that you keep a record of your confirmation numbers and associated transactions in case they are needed for future reference.

## Schedule an Inspection

1. Enter the **Phone Access Code Number**, followed by the # key. The system will confirm this permit by speaking back the site address.
2. Enter the desired **3-digit Inspection Code** from the list on the outside of this brochure or on your permit.
3. *The cut-off time is 3 pm for an inspection on the next business day. (We advise before 2:30 pm.)*

**After you have scheduled the inspection, you will be able to:**

- **Request another inspection**, same permit
- **Request another inspection**, different permit
- **Get a Confirmation Number and hang up.** *Use this Confirmation Number when inquiring about this telephone request.*

## Cancel an Inspection

1. Enter the **Phone Access Code Number**, followed by the # key.
2. Enter the **Inspection Code** from the list on the outside of this brochure or on your permit.

**After you have cancelled the inspection, you will be able to:**

- **Cancel** another inspection, same permit
- **Cancel** another inspection, different permit
- **Get a Confirmation Number and hang up.** *Use this Confirmation Number when inquiring about this telephone request*
- **Return to Main Menu**

## Obtain Inspection Results

1. Enter the **Phone Access Code Number**, followed by the # key.
2. Enter the **Inspection Code** from the list on the outside of this brochure or on your permit.

**After you have listened to the inspection results, you will be able to:**

- **Listen to more results**, same permit
- **Listen to more results**, different permit
- **Return to Main Menu**

**For more information on failed inspections, please refer to the CSS portal at [www.mckinneytexas.org/CSS](http://www.mckinneytexas.org/CSS)**

## Transfer to Staff & Additional Information

You can press [0] at any time to transfer to a live staff member. You can also press [\*] to hear an explanation of your current options.

## What has Changed?

- You will no longer have a Phone Access Code for each trade. You only have one code per permit.
- You will no longer be able to leave voice messages on the IVR system.
- You can also schedule, cancel & retrieve inspection results via the Citizen Self Service (CSS) portal at [www.mckinneytexas.org/CSS](http://www.mckinneytexas.org/CSS).