

Development Services – Viewing Inspection Results

How to view inspection results in the Citizen Self Service Portal

Make sure you have a registered account in the Citizen Self Service Portal (CSS)

1. If you are not registered, please refer to the tutorial document or video for “How to Register in CSS”
2. If registered, login to your account
3. You will arrive at your home page (referred to as your “Dashboard”)
4. Note - You can navigate to the permit to view your inspections by clicking on the corresponding “Active” permit or you can view them from the bottom of your dashboard. To view from the permit, click on the corresponding permit link under “Active” permits:

McKINNEY
"Unleash the wildest."

Good Afternoon, **Lola Isom**

Dashboard Apply View Map Search Q Help Calendar

Welcome to the McKinney, TX Citizen Self Service Portal!

Permits

Attention	Pending	Active	Draft	Recent
15	19	8	0	30
Amusement or Recr... 5	Amusement or Recr... 6	Single Family - Deta... 2		Amusement or Re... 9
School or other Edu... 1	Commercial Develo... 4	Residential 1		Single Family - Det... 7
Other 9	Other 9	Other 5		Other 14

[View Full List](#)

Plans

Attention	Pending	Draft	Recent
1	4	0	5
Site Plan - PD Zoning 1	Specific Use Permit... 1		Specific Use Permit... 1
	Zoning/Rezonin... 1		Zoning/Rezonin... 1
	Other 2		Other 3

5. Click the permit link for which you would like to view the inspections

My Permits

Search for permit number, project, or address Exact Match


Display Select Case Type Sort

Permit Number	Project	Address	Permit Type	Status	Attention Reason
RES2017-10-00111		221 N TENNESSEE ST MCKN, TX 75069	Plumbing	Active, Attention, Recent	Failed Inspections

Results per page 1 - 1 of 1 << < 1 > >>

- Click the “Inspections” tab below the permit detail information to view your inspection results
- To view more information (such as why an inspection was disapproved or any other notes), click on the inspection link for which you would like to view

Dashboard Apply View Map Search Help Calendar

Permit Number: RES2017-10-00111 

Permit Details | Tab Elements | Main Menu

Type: Plumbing IVR Number: 274 Application Date: 10/19/2017
 Status: Issued Project Name: Issued Date: 10/19/2017
 District: District 1 Assigned To: 1, Temp Expiration Date: 04/17/2018
 Finalized Date:
 Description: New Service

Locations **Inspections** Fees Sub-Records eReviews Attachments Contacts Submittals Holds Meetings More Info

Existing Inspections Remaining Inspections Optional Inspections Next Tab | Permit Details | Main Menu

Sort Description

View Inspection	Description	Status	Request Date	Scheduled Date	Inspector	Action
GRND-010340-2017	PP Ground/Rough	Approved	10/18/2017	10/19/2017	Smith Jason B.	
WATR-010341-2017	PP Water	Disapproved	10/18/2017	10/19/2017	Smith Jason B.	

Results per page 10 1 - 2 of 2 << < 1 > >>

- Click the “Checklist” tab below your inspection detail information to view your inspection comments and notes

Inspection Number: WATR-010341-2017

• Inspection cannot be printed at this time. Inspection has not been issued.

Inspection Details | Tab Elements | Main Menu

Inspection Type: PP Water Requested Date: 10/18/2017 Requested Time: 8:00 AM
 Inspection Status: Disapproved Scheduled Date: 10/19/2017 Scheduled Time: 12:00 AM
 Link Type Name: Permit Completed Date: 10/19/2017 Completed Time: 9:13 AM
 Link Number: RES2017-10-00111 Inspector First Name: Jason B. Inspector Last Name: Smith
 Main Address: 2222 JESSEE ST MCKN, TX 75069

Locations Contacts **Checklist** Fees Attachments Previous More Info

Checklist Next Tab | Inspection Details | Main Menu

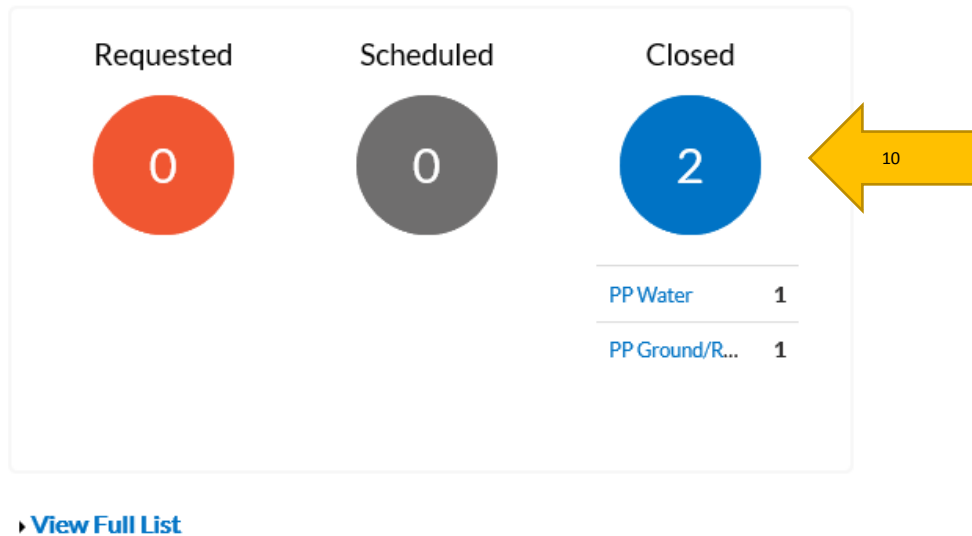
Sort Checklist Item

Checklist Item	Description	Passed	Comments
General Comments	General Comments	No	Unable to access property for inspection

Why Did My Inspection Fail?

- As mentioned above, you can also view your inspections on the bottom left of your dashboard.
- Navigate to the inspection for which you would like to view by clicking the link.

Inspections



- From this screen, you can follow the same navigation as Steps 7 - 8 listed above.

Dashboard Apply View Map Search Help Calendar

Permit Number: RES2017-10-00111

Permit Details | Tab Elements | Main Menu

Type: Plumbing IVR Number: 274 Application Date: 10/19/2017
 Status: Issued Project Name: Issued Date: 10/19/2017
 District: District 1 Assigned To: 1, Temp Expiration Date: 04/17/2018
 Finalized Date:
 Description: New Service

Locations Inspections Fees Sub-Records eReviews Attachments Contacts Submittals Holds Meetings More Info

Existing Inspections | Remaining Inspections | Optional Inspections | Next Tab | Permit Details | Main Menu

Existing Inspections Sort: Description

View Inspection	Description	Status	Request Date	Scheduled Date	Inspector	Action
GRND-010340-2017	PP Ground/Rough	Approved	10/18/2017	10/19/2017	Smith Jason B.	
WATR-010341-2017	PP Ground/Rough	Disapproved	10/18/2017	10/19/2017	Smith Jason B.	

Results per page: 10 1 - 2 of 2 << < 1 > >>

Thank you for your business with the City of McKinney! We appreciate you!