

General Rules

- No motorized vehicles are allowed in the entrance or walkway areas. All vehicles must be parked in the parking lot.
- Waivers are required for all guests entering the facility. If someone is under the age of 18, a parent or legal guardian must complete the waiver.
- Children 4 years of age or older are not permitted in the restrooms of the opposite sex. Family changing rooms are available on the lower level.
- Resident rates are available to those who live within the McKinney city limits according to property taxes. Proof of residency is required when registering.
- Registrations are on a first-come-first-serve basis, and participants are encouraged to register as early as possible. Registration deadline is the Friday before the class begins unless otherwise noted.
- If it is necessary to cancel a class because of inclement weather, the customer service staff will notify all participants at least one hour before class is scheduled to begin, unless otherwise noted. If a swim lesson is canceled, the aquatic staff will contact you within 24 hours to reschedule. Any group class missed will not be made up.
- When a class is canceled due to low enrollment or other circumstances, you will be offered a transfer to another class or receive a full refund. Participant-initiated refunds and transfers will only be granted when a participant a) submits a transfer or refund request at least five business days prior to the class start date, b) moves from the area and notifies the staff at least five business days prior to the class start date, c) becomes ill, in which a doctor's statement must be presented upon request. If a refund / transfer is not requested to be applied to the merchandise or program within 90 days, the refund / transfer will be forfeited.
- Due to the large amount of information available in the guide and website, errors before or after publications may occur. We apologize for any errors and we will advise you of any changes as quickly as possible. Thank you for your patience and understanding when these situations occur.
- All facility participants are expected to follow the rules of the facilities. Specialty areas of the facilities (example: fitness center and the pools) have posted signs stating special rules specific to that area. Disregard or abuse of facility rules may result in removal by staff or police from the facility for a designated length of time or permanently.
- Registrants and participants of programs and special events permit the City of McKinney to take photos and videos of themselves and their children for publication in the program brochure, website and additional uses as the city deems necessary unless the registrant or participant expressly files a written objection to the use of photos or videos of themselves and/or their children.
- Recreational activities / programs are intended to challenge and engage the physical, mental and emotional resources of each participant. Despite careful and proper preparation, instruction, medical advice, conditioning and equipment, there is still a risk of serious injury when participating in any recreational activity / program. Understandably, not all hazards and dangers can be foreseen. Depending on the particular activity, participants must understand that certain risks, dangers and injuries due to inclement weather, slipping, falling, poor skill level or conditioning, carelessness, horseplay, unsportsmanlike conduct, premises defects, inadequate or

defective equipment, inadequate supervision, instruction or officiating and all other circumstances inherent to indoor and outdoor recreational activities/programs exist. In this regard, it must be recognized that it is impossible for the City of McKinney to guarantee absolute safety.

- Since the Apex Centre is a family facility, proper attire includes shirts or tops that cover the torso without being revealing, shorts or pants and proper footwear. If you are swimming, wear a family-oriented swimsuit with a lining. Cutoffs or undergarments are not considered appropriate swimwear. Footwear must be worn at all times in the Apex Centre. In the gym, on the fitness floor and in the weight room, closed-toed shoes are required for safety.
- Coolers and outside food and beverages are permitted. However, glass containers and alcohol are not permitted inside the pools or facility. All coolers are checked at the entry points to the facility.
- The use of tobacco products is not allowed on Apex Centre property. This includes the use of e-cigarettes.
- Please be courteous and take calls outside of the fitness area.
- Recording is not allowed in the restrooms or locker rooms